

CONTACT

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ofunneolele.com

EDUCATION

Master of Information- UX design

University of Toronto 2021-2023

Master of Arts in Special and **Inclusive Education**

University college London 2014-2016

Bachelor of Science in

Psychology with Human Resource

Management

Middlesex University (Dubai) 2009-2012

SKILLS

UX SKILLS

 Usability testing • Thematic analysis · card-sorting · treetesting.

UI DESIGN SKILLS

Wire-framing · prototyping · storyboarding

TOOLS

Figma · EnjoyHQ · Optimal sort

OFUNNE OLELE

UX RESEARCHER

PROFILE

UX professional focused on user research. Passionate about conducting user research to inform product design. Enthusiastic about combining expertise as a former educator and an emerging UX researcher to develop educational technology.

WORK EXPERIENCE

DESIGN RESEARCHER

IBM, Markham | January 2024-Present

- Conducting user research to understand user pain points related to IBM's Asset Management Software.
- Conducting generative and evaluative research related to new product features.
- Attending user groups to understand how customers are using IBM products as well as their needs and desires.
- Cross collaboration with product team members to define research goals and objectives.

DESIGN RESEARCHER INTERN

IBM, Markham | May 2022-December 2023

- Conducting user research to understand user pain points related to IBM Al applications.
- Synthesising user research to provide actionable insights to improve user experience with AI applications.

CERTIFICATION

Google Certificate

Foundations of User experience Design | 2021

- Developed an understanding of design thinking.
- Developed an understanding of the design process.

Google Certificate

Build wireframes and low-fidelity prototypes | 2021

- Conducted moderated & unmoderated usability tests.
- Refined low-fi prototypes based on research insights.

Google Certificate

Build wireframes and low-fidelity prototypes | 2021

- Built paper prototypes to create interactive designs.
- Designed low-fidelity prototypes in Figma.

ADDITIONAL EXPERIENCE

BEHAVIOR THERAPIST

EASTWOOD PSYCHOLOGISTS, Brampton | September 2021-April 2022

- Supported autistic children and teenagers with developing their ability to communicate and speak using alternative augmentative communication.
- Taught reading and writing by engaging different senses such as writing in foam or sand and using flashcards.

SPECIAL EDUCATION TEACHER

GEMS FOUNDERS SCHOOL, Dubai | 2018-2021

- Developed Individualized Education Plans and ensured the targets set for each individual student were achieved.
- Collected data on the progress and attainment of each child and assessed this data to identify areas for improvement.

BEHAVIOR THERAPIST

CEIMC, Dubai | 2015-2018

- Provided early intervention for children with special needs, specifically autistic children.
- Tracked negative behavioral changes, and designed strategies to modify them.